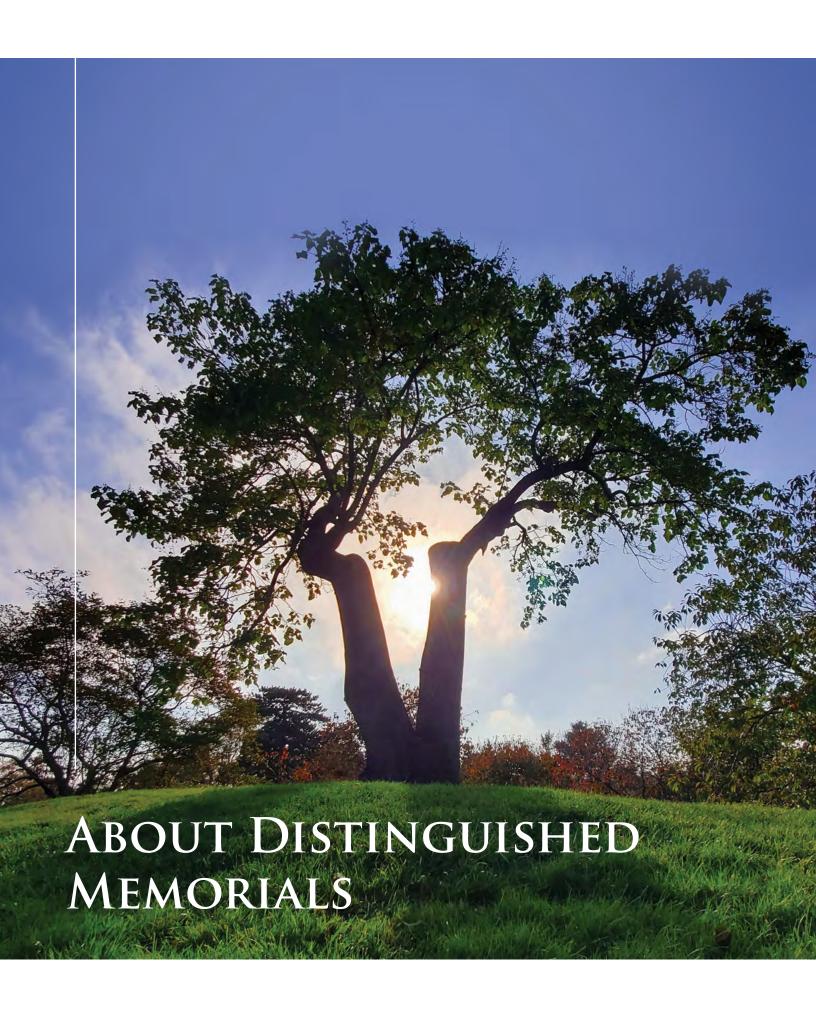
# CEMETERY MONUMENT BUYER'S GUIDE





# ABOUT DISTINGUISHED MEMORIALS

Distinguished Memorials was founded with the intent of providing the most compassionate, personalized, supportive and caring customer service. Suffering the loss of a loved one is never easy, and therefore we pride ourselves on making the memorial selection process as painless as possible. Our experienced staff welcomes the opportunity to partner with you on this very special purchase. Our primary goal is to help our clients memorialize the spirit of their loved one while providing a satisfying and distinguished experience. We are a family owned and operated business that focuses on providing the most sensitive and compassionate customer service.

After suffering a very intimate loss of a child, our cofounder was confronted with vendor after vendor who lacked compassion and professionalism, making the process much more painful than it needed to be. It is this very experience that lead to the creation of Distinguished Memorials. Handling the selection and design of a memorial piece can be an emotional undertaking with quite a bit of information to digest and many decisions to make. Our dedicated team will make this process as easy as possible and will work with you through every step. We stand behind our mission and will provide a distinguished experience from start to finish.

#### THE DISTINGUISHED DIFFERENCE

# CUSTOMER SERVICE

We promise to be available and there for you to answer your questions at any time during this process.

## FREE CONSULTATIONS

We cater to your preference; whether online, on the phone or in person. We are happy to help.

## COMPASSIONATE COMMUNICATION

We provide compassionate service during this process - which can require patience and extra guidance.

#### ALL WORK Guaranteed

We work with a family owned factory who has over 100 years of memorial manufacturing experience.

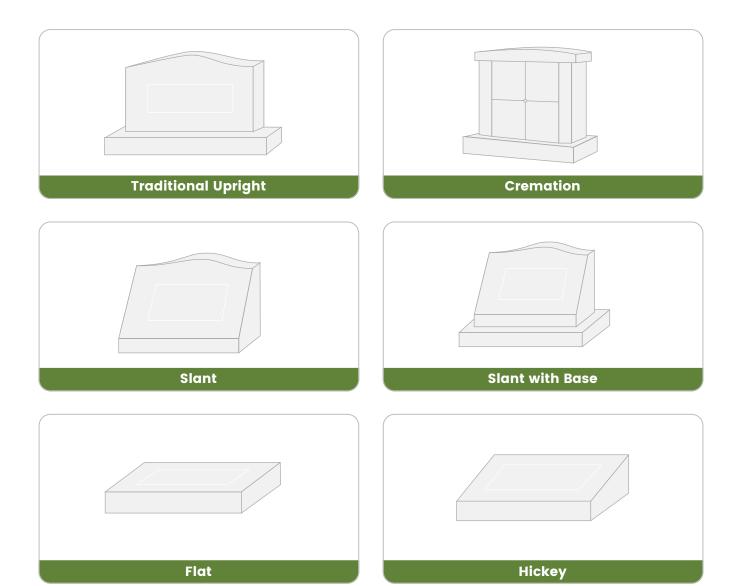
Phone: (347) 460-3210

# SIZES & SHAPES ALLOWED

The size and shape of the monument allowed on your plot will vary from cemetery to cemetery, and from section to section within each cemetery. If you are unaware of what your cemetery will allow, we will exhaust all of our resources in order to determine what the cemetery will allow on your plot.

The following information will help us to determine what is allowed on your plot.

- Deed from Cemetery
- Name & Dates of Deceased
- Section/Plot/Grave Location Information



# GRANITE COLOR

The granite color chosen is said to have one of the largest impacts on your monument's final appearance. There are many colors to choose from and it is ultimately a design decision. Some sections & cemeteries do have restrictions on the color of granite which can be used.



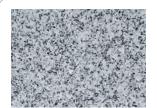
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# **FINISHES**

There are three finishes to take note of for your monument decisions; polished, unpolished/smooth and rock pitched. You can see from the photos that the finish will affect the way each color "shows".



#### **FINISHES**



**Barre Gray** Unpolished / Smooth



Barre Gray Polished



**Canadian Pink** Unpolished / Smooth



**Canadian Pink**Polished



**Impala Black** Unpolished / Smooth



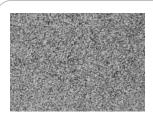
**Impala Black**Polished



**India Red** Unpolished / Smooth



**India Red**Polished



**Jet Black** Unpolished / Smooth



**Jet Black** Polished



**Light Pink**Unpolished / Smooth



**Light Pink**Polished



**Mahogany** Unpolished / Smooth



**Mahogany** Polished



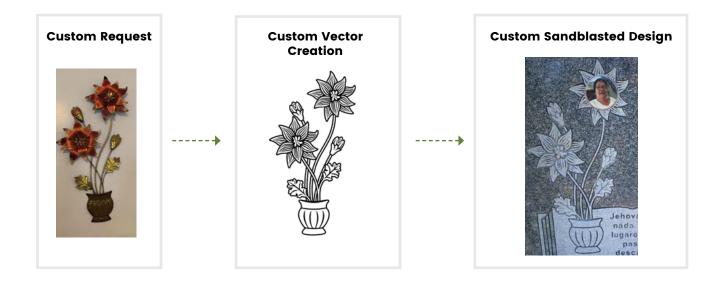
**Wavy Black**Unpolished / Smooth



Wavy Black Polished

# SANDBLASTED DESIGNS/LETTERS

All sandblasted designs & lettering are included with your monument purchase from Distinguished Memorials. We do not charge per character or per design element.



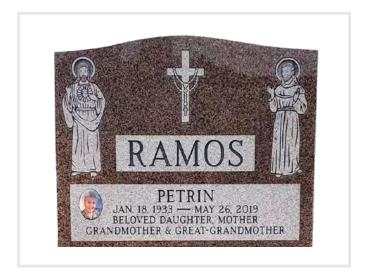
### **ETCHINGS**

Etchings are a modern way to display photos on darker colored granites (black granite, india red, cats eye)



# PORCELAIN PHOTOS

These will last the lifetime of the monument and will not fade. They come in a variety of sizes and shapes. Whether it's a new or an existing monument, these are a great way to add a special photo of your loved one.





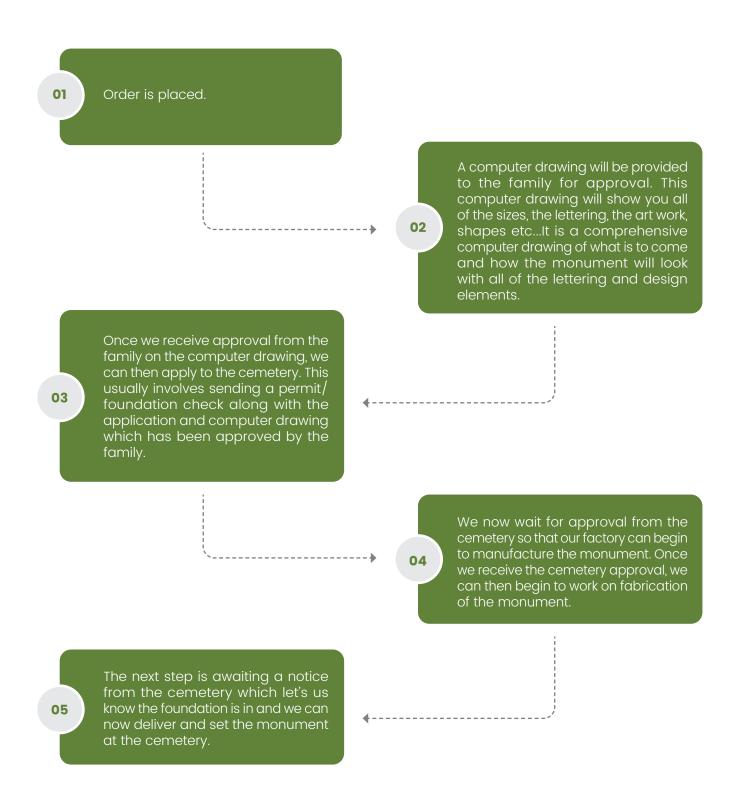
# HAND CARVINGS

Hand carvings require a very special artisan and a vision.





# THE BUYING PROCESS



#### THE BUYING PROCESS

Here is an easy to follow list of the steps required in this process before we can deliver and set a monument at the cemetery.



Customer Approval of Computer Drawing



Cemetery Approval of Application



Manufacturing Process Begins



Cemetery Approves Delivery & Setting



We will work with you every step of the way and if there are any questions, please feel free to ask. We are here to help you with this purchase during a difficult time.

It is our honor to work with you and your family.



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Website: distinguishedmemorials.com